Business Correspondent Supervisor

On annual contract basis.

Last date of Receipt of application at Regional Office: 17.06.2025 Date of interview: It will be decided after receipt of applications.

Candidates have to send applications Through Registered Post/SpeedPost/Courier Service to following address; No Other Mode will be accepted. Last Date of receiving complete application is 17/06/2025:-

"CENTRAL BANK OF INDIA REGIONAL OFFICE – GUNTUR 5TH Floor, STANDARD BUILDING BOMMIDALA COMPLEX COLLECTR OFFICE ROAD NAGARAMPALEM GUNTUR-522004

.

Engagement of Business Correspondent Supervisor for supervising BC activities.

Central Bank of India, Guntur regional office is inviting applications for post of 'Business Correspondent Supervisors' on contractual basis for closely monitoring of Business Correspondent Agents (BCA).

1. Vacancy:-

Sr.No	DISTRICT	Category	Vacancy
1	Nandyal, Tirupathi, YSR Kadapa	В	1
	1		

Eligibility Criteria:

a) Young Candidates:

- ➤ Minimum Qualification: Graduate with Computer knowledge (MS Office, email, Internet etc. Qualification like M.SC (IT)/BE(IT)/MCA/MBA will be given preference.
- Age group of 21-45 years at the time of appointment and maximum age for continuation will be 60 years.

b) Retired Bank Employees:

- ➤ Retired Officers (including voluntary retired) of any bank including Central bank of India (PSU/RRB/Private Banks/Co-operative Banks) up to the Rank of Senior Manager or equivalent.
- > Retired clerks of Central Bank of India with JAIIB Qualification, good track record.
- Maximum entry age 64 years and maximum age for continuation will be 65 years.

Geographical location of the candidates:

- Candidates will be selected from the same District where they will be assigned to function and if suitable candidates are not available in the same district, the candidates may be selected from the adjoining districts.
- ➤ Candidates from other states are not eligible.
- > Candidates should be proficient in local language (Telugu) and dialect both reading and writing.
- > Job requirement: Should be willing and in a position to visit villages in the districts for supervision and other activities as per assignment on periodic intervals.
- > Should have accommodation near the nodal branch and not in any case outside the district for which selection is to be made.

Period of Contract: Initially for a period of 12 months subject to satisfactory annual performance review.

Assignment/ Allocation of BC Agents per District per Supervisor:

No. of Supervisor	lo. of Supervisor Type of Supervisor		No. of BCs under Single Supervisor		
1	Category B	Minimum 20	Maximum 25		

Monthly Remuneration & other allowance payable to BC Supervisor:

A) Monthly Remuneration:

Sr. No.	Type of	Fixed	Variable	Conveyance	Mobile / Internet
	Supervisor	Component	Component *	Allowance (Fixed)	Charges
1	Category B	₹ 12,000/-	₹ 8,000/-	₹ 3,000/-	₹500/-

^{*}Variable component will be ascertained based on the score secured by each BC Agent on various parameters

TDS shall be deducted from the monthly remuneration as per Income Tax Department guidelines.



B) Leave: Maximum 3 days leave during the month & 30 days in a calendar year. Leave entitlement will be calculated at the rate of 2.5 days leave for each completed month from the date of joining. Availment of leave more 3 days will require notice not less than 7 days.

IIBF - BC Certification:

- > BC supervisors need to obtain IIBF-BC certification within 3 months from the date of joining.
- ➤ Bank shall reimburse the Registration Fee one time upon completing the course and for non-compliance penalty will be levied as under:
- From 4^{th} month to 6^{th} ₹ 1000/- will be deducted from the fixed component.
- From 7th to 12 month, ₹ 2000/- will be deducted from the fixed component
- After 12 months, his/her contract will not be renewed.

*Retired Bank staffs who have already completed JAIIB/CAIIB are excluded from IIBF BC Certification.

Roles and Responsibilities of BC Supervisor:

- To monitor working of BC Agents assigned to him/her on daily basis through BC Dashboard / telephonic Calls / on line VC meetings besides monthly visit to BC Points.
- Fixation of targets and monitoring the progress vis-à-vis target
- ❖ To Ensure that banking services are available to the identified villages/SSAs (Sub Service Areas)/Non-SSAs including communities in rural / urban / metro areas.
- ❖ To educate BC about their roles and responsibilities.
- To ensure readdressing of grievances of customers / BCs and submit feedback to link branch with copy to Regional Office.
- Conduct meetings in the villages/SSAs/Non-SSAs as well as communities in their operational area to encourage villagers/customers for availing of banking services of our bank and submit report to linked Regional Offices.
- ❖ Visit to allocated villages / SSAs / Non-SSAs as well as communities and BC points in the district at least once in a month.
- Monitor & Control the activities of the BCs in coordination with link branch and to ensure that BCs remain active.
- Ensure that the BCs are operational during the working hours as per extant guidelines of the Bank.
- To ensure that BCs are not doing any type of off-line transactions at BC point.
- ❖ To ensure that BCs are engaged in cross selling of Central Bank of India and third party products.
- ❖ To ensure that BCs are engaged in recovery of Central Bank of India.
- Plan and organize camps in consultation with the link branch/Regional Office from to time for achieving various targets.
- ❖ To coordinate with the branch and CBCs/Service provider for appointment of BC for identified location.
- ❖ Any other terms and conditions as applicable.



Regional Office: GUNTUR Application for the Business Correspondent Supervisor

Cen	Fo, The Regional Head Space Central Bank of India Guntur Region				
			nent dated, I submit my applica pondent Supervisor as given below:	tion and deta	ils for
1.	NAME (IN FU	JLL)			
2.	FATHER'S/HUSBAND'S				
	NAME				
3.	GENDER (MALE/FEMALE)				-
4.	DATE OF BIRTH				
5.	ADDRESS	CURRENT			
		PERMANENT			
6.	CONTACT	MOBILE NO			_
	DETAILS	E-MAIL ID			
7.	EDUCATION QUALIFICATION		10 th Standard : 12 th Standard : Graduation : Post-Graduation: Other :		-
8.	DISABILITY, IF ANY (YES/NO)				

9.	PREVIOUS EXPERIENCE					
	Sr. No.	Name of Organization	Designation	From	То	Responsibilities
10.	NAME AND ADDRESS OF TWO		1)			
	REFERE	REFERENCE				
					2)	
11.	PREFERRED DISTRICT FOR WORKING		Preference 1	Prefer		Preference 3
12.	ANY OTI	HER INFORMATION THE				
	APPLICANT WISHES TO GIVE IN					
	SUPPORT OF HIS/HER					
	CANDID	•				
	GHIIDID	TIONE				
			DECLARATION	V		
I he	reby decl	are that the particulars fu			e and co	rrect to the best of
kno	wledge an	d belief and I understand	that in the ever	nt of any	informat	tion being found fals

ıy or incorrect at any stage or not satisfying the eligibility criteria according to the requirements of the relative advertisement, my candidature/engagement for the said post is liable to be cancelled/disengaged at any stage. I will not claim any employment in the bank, based on this engagement.

I hereby agree that any legal proceedings in respect of any matter of claims or disputes arising out

of this application and/ or out of the content of	of the advertisement will be instituted by me only at
and Courts/tribunals/forums at	will have jurisdiction to try the same. I
undertake to abide by all the terms and o	conditions mentioned in the advertisement dated
Place:	

Enclosure:

1. Copy of Aadhaar Card and PAN Card.

Date:

- 2. Copy of document with current Address (Applicable if current address is difference from Aadhaar)
- 3. Copy of 10th, 12th, Graduation and Post-Graduation Certificates (as applicable)
- **4.** Copy of employment proof in the previous organization.

(Signature of Applicant)